



Brampton Multicultural Community Centre

CRISIS COUNSELLOR - ARABIC SPEAKING

INTERNAL & EXTERNAL POSTING

Position Type: Full Time – **Working Hours:** 35 per week – **Location:** Peel Region

Brampton Multicultural Community Centre (BMC) is a charitable organization, established in Peel Region in 1987. Its mandate and core business is to enable newcomer and immigrant individuals and families to achieve their full potential and become productive participants in their adopted land. BMC has a variety of specialized programs that target specific demographics and focus on providing different services (Settlement, Mental Health, Youth Engagement, Employment etc.).

As a Crisis Counsellor you will be responsible for providing counselling and support services to newcomer individuals and families experiencing personal issues. This may include confidential individual, family or group counselling, support for families dealing with mental health issues and/or referrals to treatment. Model of service is intensive case management.

RESPONSIBILITIES

- Program planning, development, monitoring, case management, evaluation & documentation
- Provide intake assessments and work with clients and their families as assigned
- Provide ongoing confidential counselling and case management using various theoretical frameworks and interventions in relation to individual client / family needs
- Provide trauma-focused counseling and therapy services for children and families
- Promote the meeting of basic needs (housing, medical care, nutrition, etc.)
- Prepare and provide short and long-term plans and offer psycho-education and support to clients and families impacted by serious mental illness
- Assist clients to identify their need for treatment programs and provide appropriate referrals
- Establish and maintain effective working relationships with other collateral community agency professionals by working cooperatively with these community professionals
- Assisting in the operation of agency's programs & services including information updating, filing, compiling monthly statistics, activity and outcome report monthly, quarterly, yearly basis
- Maintain internal and external statistics/reports utilizing internal database
- Research, develop, and prepare materials related to client intervention and services
- Liaise with other support services (e.g. medical, psychiatric, legal, housing, etc.) and advocate on behalf of the client
- Conducts community education sessions and workshops with the goal of reducing stigma associated with mental illness

- Distributing promotional material about the services for newcomers at BMC service locations and creating awareness of our services in the community
- Any other duties related to this position
- Reports to Executive Director and/or his/her designate

QUALIFICATIONS/SKILLS

- Bachelor's Degree in Social Work/Mental Health Counselling or equivalent
- Minimum 2 years work experience in mental health and addictions or equivalent
- Fluent in English and ability to speak, read and write Arabic is a definite
- Demonstrated ability to apply relevant theoretical models to practice and experience
- Ability to utilize verbal de-escalation techniques to effectively provide crisis intervention
- Experience working with individuals and families (including children & youth)
- Experience in working with community resources making presentations
- Extensive knowledge of the immigration system and community services, programs, resources and outreach practices.
- Ability to work individually and be part of an interdisciplinary team and demonstrate cultural competence and respect for diversity
- Excellent planning, organizational and time management skills
- Strong interpersonal skills and excellent verbal communication
- Effective report writing ability and evaluation of program
- Excellent computer skills: MS Word, Excel, PowerPoint, Outlook and ICARE
- Flexible to work evenings or weekends if and when required
- Police Record Check for Vulnerable Sector is required as part of the hiring process
- Must have own transportation, driver license and valid insurance to use your vehicle for job related travelling.

**Please mail, fax or email resume along with a cover letter referencing
BMC-JC-0135-Crisis Counsellor –Arabic Speaking by July 14, 2017 to:**

Human Resources Department
 Brampton Multicultural Community Centre
 197 County Court Blvd, Suite 303
 Brampton, ON L6W 4P6
 Fax: 905-874-6100
 Email: hr@bmccentre.org

BMC is an equal opportunity employer, which promotes the principles of diversity and equity, and adheres to the tenets of the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. Accommodations are available upon request; all requests must be made to the HR department in advance.